

**Boilerroom Equipment Inc,
Commercial Products Group
Standard Warranty
SIDEKICK/RAINMAKER**

- Duration is one (1) year from date of start-up or eighteen (18) months from date of shipment from factory
- Customer must issue a potential warranty Purchase Order to BEI
- Customer must provide documented evidence of start-up date
- Warranty includes parts and factory labor based on following
 - The unit must be shipped back to BEI plant for inspection and repair at customer expense
 - BEI will provide parts and labor to repair any issue found to be warranty related and Purchase order will be cancelled
 - If the failure is not found to be a warrantable issue a charge would apply for repair
- BEI shall not be responsible for vessel if repairs or alterations are attempted that have not been approved prior to the action in writing by BEI
- All expenses associated with the removal and return to BEI are not covered under warranty
- Only warrantable items are defects in materials and craftsmanship
- Corrosion or any failure due to both normal or improper operation is not warranted If cause of failure is not readily apparent the customer can request a third-party inspection service to be contracted to provide an impartial assessment of failure
 - Should the failure be found to be a warranty issue BEI will cover the cost of the third-party inspection
 - If not would then be charged to the customer
 - BEI retains final determination on addressing any warranty issue
- All warranty responsibility ends upon the warranty sunset date of 18 months after date of readiness for shipment.